

August 18, 2006

Dear Medical Need Customer:

Subject: Need for Battery Back-up In Case of Emergencies

Our State Legislators have told us many times that the ongoing California energy crisis will not be repeated in Texas: however, with the summer & winter months of high energy use and the normal seasonal storms, I would like to encourage you to obtain a battery back-up system for your medical equipment. Our goal at HILCO Electric Cooperative has been, and continues to be, to provide you with superior service and reliability. It is that concern for your welfare and knowing that you or someone in your household has a medical condition that requires continual electric service, which has prompted me to encourage you to prepare yourself for unexpected power outages.

Thank you for your attention to this matter. Please let us know when you obtain battery back-up and/or if you need other assistance, by calling Rita Patton, Communication Supervisor at 1-800-338-6425, ext 1144.

Sincerely,

Rita Patton
Communications Supervisor

cc: HILCO Electric Cooperative, Inc. Life Support records